

# Family Follow-Up: Supporting Your First-Gen Student from Home

**What happens after I drop my student off on move-in day?**

After you drop your student off on move-in day, your student will have an entire weekend of welcome activities to help get him or her acclimated to college life. After the weekend is over, classes start! When you talk to your student, encourage them to join clubs and activities to assist them socially.

**What if we thought our student's finances were squared away, but we still have questions?**

Do not hesitate to reach out to the Office of Financial Aid. Your student's financial aid counselor is there to answer all of your student's questions and meet with them one-on-one when needed.

**What if my student is struggling academically after the first few weeks of the semester?**

First, encourage your student to reach out to their professors to let them know he or she is struggling. Professors have 5 open office hours a week for students to come and ask questions. Next, encourage your student to receive free peer tutoring at the Murphy Academic Support Center.

**What if my student is having issues with his/her roommate or living space?**

Let your student know to first communicate with his or her Resident Assistant. The Resident Assistant lives in the dorm alongside students, and the RA is there to assist with issues. If after your student approaches his or her RA and is still having issues, encourage your student to reach out to the Area Coordinator.